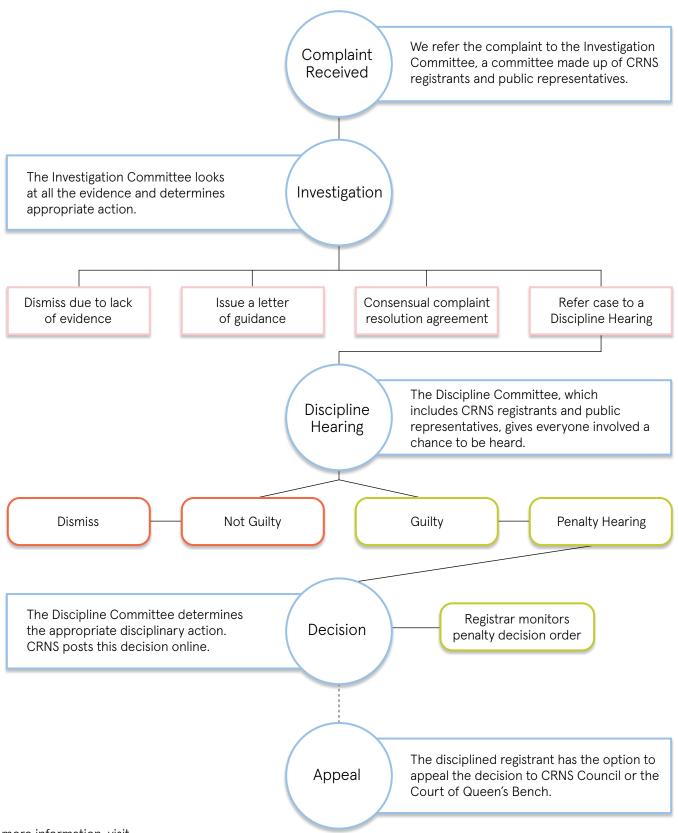


## **Investigation & Discipline Process**

When we receive a complaint about a registrant's practice, we follow this process to investigate and then discipline, when necessary.



For more information, visit www.crns.ca/complaints-investigation